



Preferred Customer Agreement

Name _____ Date _____

Address _____ Phone _____

City _____ State _____ Zip Code _____

Services will be performed at a mutually agreeable time or as otherwise specified. Preferred Customer Agreement clients will receive priority over non-contracted customers. **Preferred Customer Agreements offer a 10% Discount for repair parts and labor, including no "overtime" rates!** Maintenance is performed by professional technicians well qualified to do the job and to give advice. Technicians have the proper tools and instruments to test and repair equipment.

<u>Equipment</u>	<u>Model</u>	<u>Serial Number</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Acceptance of the Preferred Customer Agreement

The above agreement, specifications and conditions are satisfactory and are hereby accepted. Kaiser/KPH Heating and Cooling is authorized to do the work as specified. Full payment is due upon completion of each planned maintenance service visit.

Signature _____ Date _____

Kaiser/ KPH Signature _____ Date _____



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There is nothing better for your heating and/or air conditioning system than seasonal maintenance. Seasonal maintenance allows your system to work at peak efficiency year in and year out. A maintained system will have considerably fewer breakdowns! We service nearly every type and brand of heating and air conditioning equipment.

Spring "Tune-Up" Cooling Season

Wash or replace air filters
Oil all oilable type motors & blower bearings
Check the belt tension, replace belts as needed
Check and/or clean thermostat
Clean out door condenser coil (air cooled units)
Check freon levels in system
Check for proper system air flow

Fall "Tune-Up" Heating Season

Wash or replace air filters
Oil all oilable type motors & blower bearings
Check the belt tension, replace belts as needed
Check and/or clean thermostat
Clean pilot & main furnace burners
Check general furnace conditions

KAISER/KPH HEATING & COOLING

808 West 23rd Street
Yankton, SD 57078

Ph. (866) 769-2343 Fax. 665-6091

Website: www.kaiserheatingandcooling.com

Service e-mail: ctramp@electair.net

IF YOUR HEATING OR AIR CONDITIONING SYSTEM FAILS TO OPERATE:

1. Be sure thermostat is set on "Heat" or "Cool" as needed, and set properly
2. Check all switches, fuses and circuit breakers to be sure there is electricity to the unit
3. Check filters to be sure they are not clogged
4. Be sure the gas is on